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Vision, Mission & Values

Vision

To be recognized as a highly skilled organization, able to serve middle and upper middle class clients, ensuring delivery of competitive, good quality, timely IFM, MEP & Finishing Works.

Mission

To create quality building spaces for our clients through our sincerity, commitment, dedication, and hard work – continuously improving on our own benchmarked performance, and being receptive to client needs & suggestions.

Core Values

Provast Core Values are:
Quality, Integrity and Self-fulfilment



Quality

We strive to provide top quality facility management services to our clients and continually improve on the solutions we offer.

Integrity

We act with honesty and integrity, offering the best value always.

Self-Fulfilment

We encourage our employees to continually improve and develop themselves in their jobs with a view to increasing their value and self-fulfilment levels.

“ We will **create success** for ourselves and our clients through **our energy, commitment and dedication to service** excellence...” ”

Brief Background

Birtherd Through Strategic Partnership

Since 1997 Provast has been on the leading edge of the facilities management business in Nigeria. The company was established as a joint venture between Shell Trustees Nigeria Limited (now Shell Nigeria Closed Pension Fund Administrators Limited), Pension Managers of Shell Oil Nigeria Limited and Panther Investments Limited.

The initial purpose was to concentrate its core business and outsource property facility management functions for Shell Nigeria Closed Pension Fund Administrators Limited, (SNCPFA).

This arrangement culminated in the development of a strategic alliance with Provast for the effective management of the facilities. In the year 2006, Provast took charge of similar functions from some multinational corporations in Nigeria and has since been their Integrated Facilities Management provider.



Being in the FM Industry for over 25 years, Provast has invested heavily in developing a very strong Technical team support for its FM needs, which is able to erect buildings, maintain buildings, refurbish and re-do buildings at competitive rates without compromising standards and quality. This competence has been extended over the years to form an MEP & Finishing Works Team for the organization.

Our team provides Electrical & Mechanical services in the building construction sectors, namely HVAC (Heating, Ventilation & Air Conditioning), Electrical & ELV Works, Piping, Plumbing & Sanitary Ware Installation Works.

We also provide Building Finishing Works such as Windows & doors installation, Dry wall & partition wall installations, Floor & Wall tiles works, Concrete works, Ceiling & building glass works.

“ Being in the FM Industry for over 25 years, Provast has invested heavily in developing a very strong Technical team support for its FM needs... ”

Our Team



ANDREA GEDAY
Managing Director



EAPEN V. EAPEN
Chief Operating Officer
(COO)



EMAD YASSIN
GM, Operations &
Business Development



**OLUFUNKE
OGEDEGBE**
HR & Admin



JAMES SESAN
Head of Project



**NIYI GABRIEL
OYENIRAN**
HOD Finance



**OLUSEGUN
OLABODE**
Regional Facilities Manager
(Lagos)



**OLARENWAJU
AROMIRE**
Regional Facilities Manager
(Abuja)



Our Services

A High-Level View Of Product Portfolio

Provast Limited provides Integrated Facilities Management end-to-end solutions starting from Facility Consultancy through to Facility Management Operations.



Our Services

A High-Level View Of Product Portfolio

SERVICE DELIVERY

		
Transition & Operations Planning <i>Transition Planning Which Include:</i> • Facility Handover Process • Operational Model Development • Supplier Selection • Contact Innovations • Supply Chain Model • Service Level Agreement Preparation • HSE Policies and Procedures • Maintenance Planning	Project MEP & Finishing Works <i>Electrical:</i> • Electrical Load Calculation, Balancing & Implementation of Design • Installation & Maintenance of Generators • Structured Cabling, Ducting, & Busbar Installation • Lighting Fixtures & Controls Installation • Street Light Installation • Surge Protection, Earthing & Lightning Protection • UPS & Inverter Installations	• Access Control Systems Installation • CCTV Systems Installation <i>Plumbing:</i> • Domestic Cold & Hot Water Supply Piping Systems • Sanitary Drainage Piping • Sanitary Ware Installation • Installation of Pumps, Tanks Pipes, Fittings & Accessories • Water Storage Tanks Installation • Sewage Treatment Plant Installations

		
• Swimming Pools Construction & Maintenance • Diesel Storage Tanks Installation • Water Treatment Plants Installation <i>Building Works:</i> • Windows & Doors Installation • Dry wall Partitioning Installation • Aluminum Profile & Glass Partition Installation • Sandwich Panel Insulation Panel installation	• Flooring Works (Tiling / Epoxy / Interlocking/ Floor Boards) • Ceiling Works (Grid & POP) • Painting Works • Carpentry Works (Cupboards for Kitchen & Bedrooms) • Furniture for Residences & Offices • Tennis Courts Construction & Maintenance	Service Delivery Maintenance: • HVAC Air-conditioning • Specialist Supplier & Building Fabric • Water Features & Landscaping • Cleaning & Security • Electrical & Plumbing • Helpdesk Management • Pest Control, Sewage Maintenance & Waste Management • Parking Management • HSE

Our Services

A High-Level View Of Product Portfolio

PROPERTY SERVICE

CONSULTING SERVICES



Property Services

- Property Services
- Property Consulting
- Lease Management
- Property Inspection
- Advertising & Marketing
- Utility Management

Facility Design & Planning

Facility Design Review with Respect To:

- Soft Services Delivery
- Security
- Fire and Life Safety
- Energy Efficiency
- Environmental Aspects
- Building Management Systems
- Facilities Management Master Planning
- Risk Review
- Life Cycle Modeling

Facility Systems

- Business Case Development
- System Requirement Need Analysis
- RFP Preparation
- System Evaluation
- Vendor Selection
- Program Management
- Post Implementation Testing Supervision





Our Approach

Integrated Facilities Management (IFM)

- How Does IFM Work?
- Provast Service Delivery Platform

Integrated Facilities Management involves delivering efficient functionality of structures by integrating human resources, processes and technology.



How Does Provast IFM Work ?

Provast Management Providing Strategic Direction

Total Facilities Management/ Service Delivery Management

		
Technical Maintenance • HVAC Air-conditioning • Specialist Supplier & Building Fabric • Water Features & Landscaping • Cleaning & Security • Electrical & Plumbing • Helpdesk Management • Pest Control, Sewage Maintenance & Waste Management • Parking Management • HSE	Projects <i>Electrical:</i> • Electrical Load Calculation, Balancing & Implementation of Design • Installation & Maintenance of Generators • Structured Cabling, Ducting, and Busbar installation • Lighting Fixtures & Controls Installation • Street Light Installation • Surge Protection, Earthing & Lightning Protection • UPS & Inverter Installations	• Access Control Systems Installation • CCTV Systems Installation <i>Plumbing:</i> • Domestic Cold & Hot Water Supply Piping Systems • Sanitary Drainage Piping • Sanitary Ware Installation • Installation of Pumps Tanks, Pipes, Fittings & Accessories • Water Storage Tanks Installation • Sewage Treatment Plant Installations

		
• Swimming Pools Construction & Maintenance • Diesel Storage Tanks Installation • Water Treatment Plants Installation <i>Building Works:</i> • Windows & Doors Installation • Dry wall Partitioning Installation • Aluminum Profile & Glass Partition Installation • Sandwich Panel Insulation Panel installation	House Keeping Service • Cleaning • Consumables • Refuse Disposal & Recycling • Floor Mats • Textiles • Greenery • Pest Control	Other Services Support • All Service Provision Admin Space Management Plan/Move • Furniture Acquisition/Disposal • Receptionist/ Security • Utilities & Energy Management • HSE • Risk Management <i>The Provast FM Team together with the specialist supplier staff will be managed as one team. This will encourage greater "ownership", multi-tasking, flexibility and succession planning.</i>

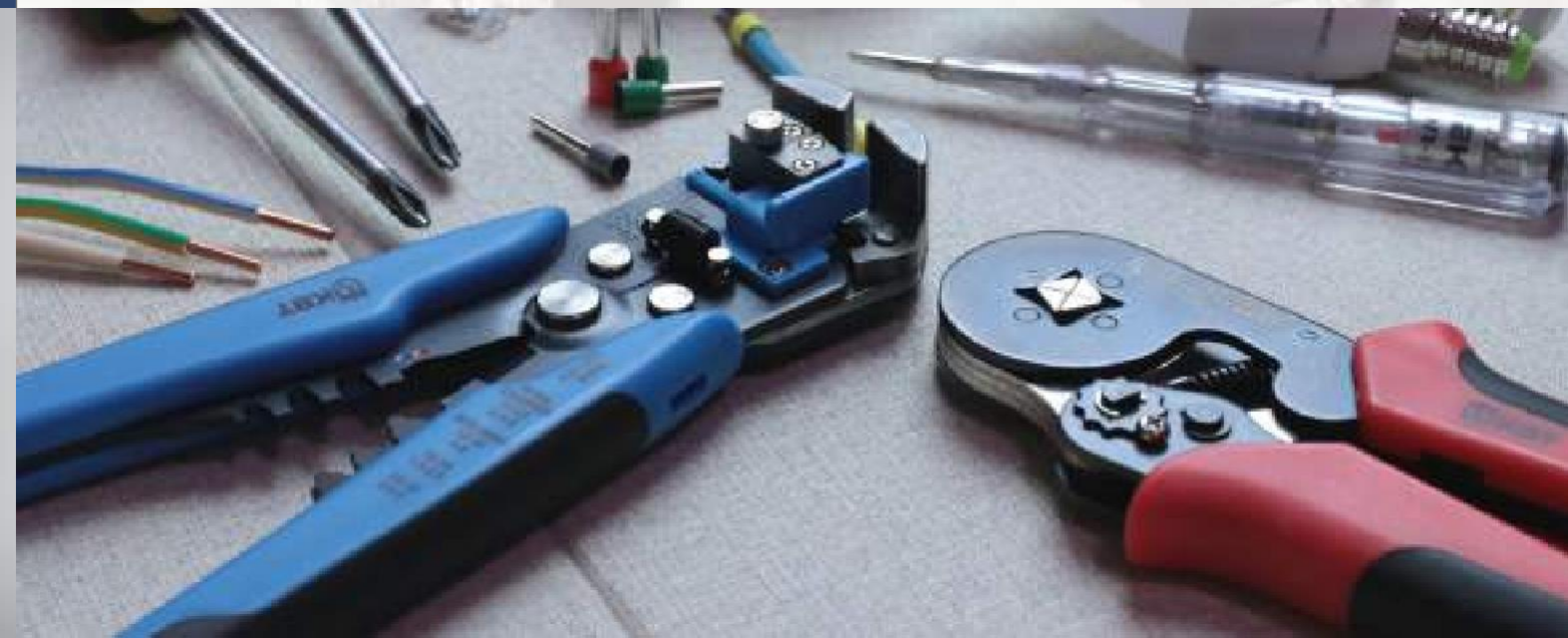
How Does Provast IFM Work ?

Provast Management
Providing Strategic Direction

Total Facilities Management/ Service Delivery Management

		
HSE (Health, Safety & Environment) • Risk Assessment • Job Hazard Analysis • Training & Certifications	Asset Integrity & QAQC Supervision • Thermal Imaging • Portable Appliance Testing	Regulation & Legislation • Refuse Disposal, Recycling & Waste Segregation • Land Use Charge • Licenses • Certifications

		
Human Resources • Employee Training & Development • Skill & Resources Management	Outsourcing • CCTV • Security & Surveillance • Fire Detection & Suppression • Lift Maintenance	• Gym Equipment • Horticulture & Landscaping • Sewage Treatment • Water Treatment





Provast Service

Provast Service Delivery Platform



*Asset Management/
Registration*



Preventive Maintenance



Customer Service



Implementation & Tracking

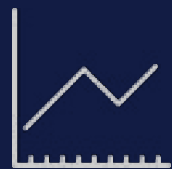
Our Approach

Integrated Facilities Management (IFM)

Benefits of Integrated Facilities Management Include:



Outsourcing the task of Facilities Management to experts allows business owners/ managers to concentrate on their core business



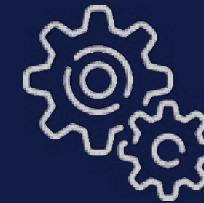
Facilities Management is recognized as an investment in Real Estate



Single point of contact for all Facility related issues



Good Project management & Maintenance skills allows us to Build, Refurbish, and Maintain Building Assets & Buildings for our clients in a wholesome manner



Greater staff utilization through expanded cross-training initiatives



Bespoke monthly reports



Improved service levels through the development of a comprehensive integrated support program



Customised CMMS to meet industry and client requirements that offers real time job status update, effective monitoring and control

Partnership



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ETIWA Vocational Training Ltd.

We have a good collaborative effort with ETIWA, a world class Vocational Training Organization in providing best in market qualified and specialized staff.

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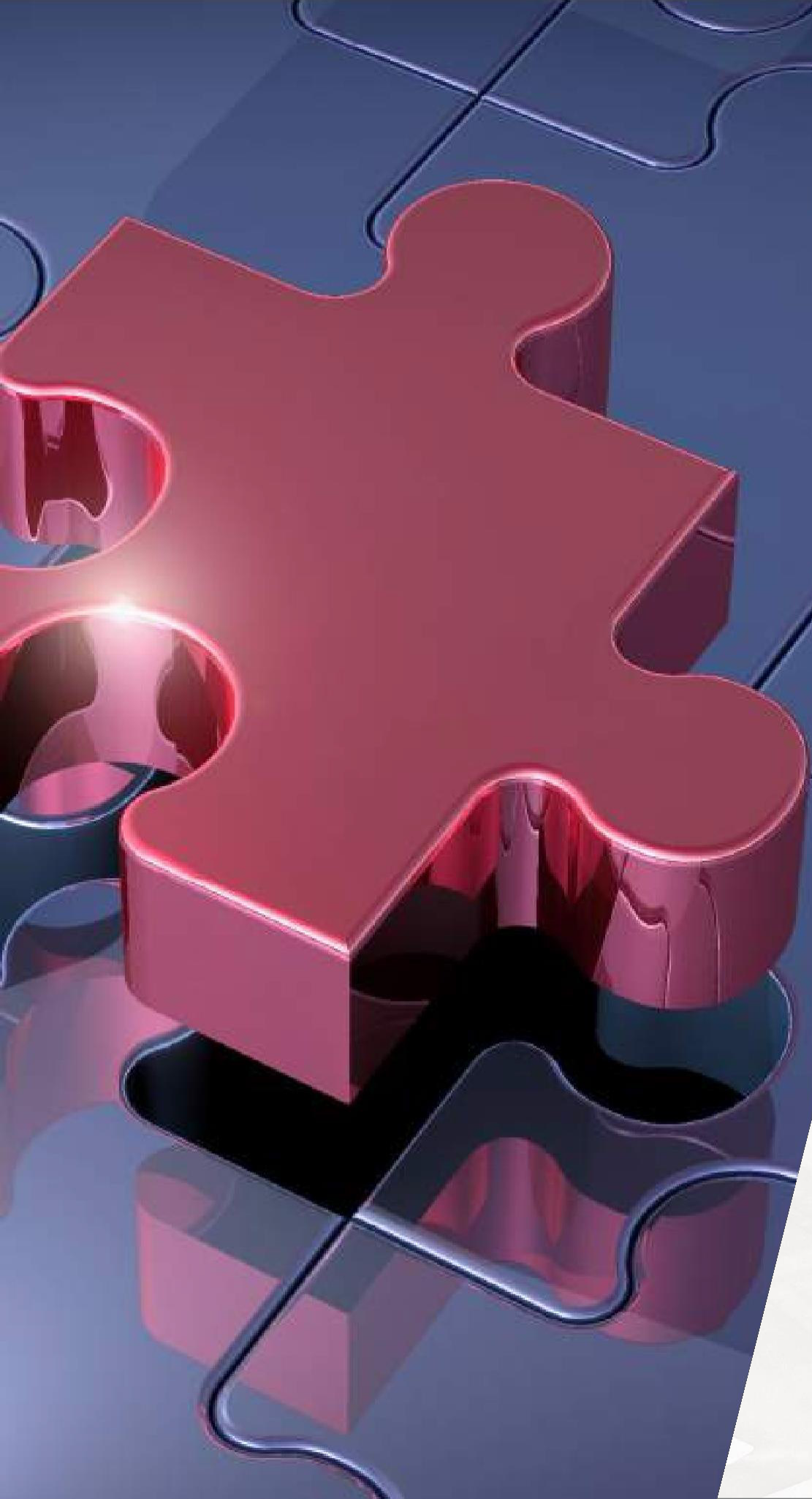




Why Provast?

- Bespoke Client Solutions
- Awards and Recognition
- Health Safety and Environment
- Quality Management System
- Project Management Expertise
- Client Portfolio





Bespoke Client Solution

Our Facility Management Solutions are adaptable and evolve with the client needs and cover the following areas:

- Strengthen client brand positioning by reducing delivery risk
- Implement a customer service model that is focused on the delivery of "best in class" services
- Align our product portfolio and processes in accordance with contractual as well as customer expectations
- Provide Effective & Satisfying Project management and asset maintenance processes for our Clients
- Continuously implement customer feedback to support our procedures for continuous improvement of our processes





Awards & Recognition

2012

- **IFMA Nigeria Corporate Membership Award**
- **International Quality Crown Award**
Gold Category
For Our Strong Commitment To Quality & Excellence By (B.I.D) London

2013

- **Addax Petroleum Award In Recognition Of Good IJE Practice**
- **Institute For Government Research & Leadership Technology (IGRLT),**
Best Facility Management Service
- **NIS, ISO 9001: 2008**
Quality Management System
- **IFMA Nigeria Corporate Membership Award**
- **IFMA Nigeria Award Of Excellence**
For Best FM Stake Holder

2014

- **IFMA Nigeria Award Of Excellence For Best FM Stake Holder**
- **European Award for Best Practice**

2015

- **Inside Business Commendation Award For Facility Management Category**

2016

- **Shell Recognition Award For Contributing Towards Shell's Real Estate Infrastructural Services & HSE Performance**

2018

- **Nigeria Real Estate Contractor Recognition On Achievement Of 10 Million LTI Free Exposure Man Hours**
- **Real Estate Nigeria HSE Excellence Award**
- **ISO 9001: 2015**
Quality Management System
- **Safety Achievements Award**

2019

- **International Standards Excellence Awards**
The Leading Facility Management Company of the Year
- **Africa Real Estate Awards**
Facility Management Company of the Year

2020

- **Heroes of FM Award**
For the Innovative Result-oriented services in the Facilities Management Industry
- **Business Day Nigerian Business Leadership Award**
Total Facilities Management Service Provider of the Year

2022

- **Heroes of FM Award**
For the Innovative Result-oriented services in the Facilities Management Industry
- **Brand Awards**
Africa's Most Impactful Facilities Management Company of the Year

Health, Safety & Environment

Health and Safety

Provast is committed to maintaining the integrity of assets within its possession and ensuring that the health and safety of the tenants, employees, contractors and other stakeholders are not negatively impacted by its operations.

Environment

Provast is committed to providing quality service in a manner that ensures a safe and healthy work place. We operate in compliance with all relevant environmental legislation and strive to apply best practices in all we do.

Quality Management System

ISO 9001: 2015

Provast has been awarded the ISO 9001: 2015 certification by the Standards Organization of Nigeria.

We demonstrate our capability to consistently provide services that meet customer and applicable statutory regulatory requirements with increased effectiveness and efficiency with the overall aim of enhancing customer satisfaction.



ISO 9001: 2015
**CERTIFIED
COMPANY**



**NATIONAL
CERTIFICATION
SCHEME**
CERTIFICATION
No: 0000366

Project Management Expertise

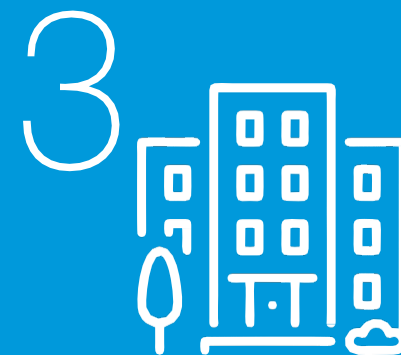
Provast Has 4 Key Divisions



INTEGRATED FACILITIES
MANAGEMENT



MEP & FINISHING
WORKS CONTRACTOR



REAL ESTATE
MANAGEMENT



BUSINESS DEVELOPMENT
& CUSTOMER CARE

Services

Mechanical

- 1 Air Conditioning Systems Selection & Installation
- 2 Insulation Works For Buildings
- 3 Air Handling Units For Large Volume Building Installations
- 4 Ventilation & Exhaust Systems Installations
- 5 Installation Of Pipes, Ducts, & Insulation Works
- 6 Fire-fighting Equipment Installation, Testing & Commissioning



Services

Electrical

- 1 Electrical Load Calculation, Balancing & Implementation Of Design
- 2 Installation & Maintenance Of Generators
- 3 Structured Cabling, Ducting, & Busbar Installation
- 4 Lighting Fixtures & Controls Installation
- 5 Street Light Installation
- 6 Surge Protection, Earthing & Lightning Protection
- 7 UPS & Invertor Installations
- 8 CCTV Systems Installation
- 9 Access Control Systems Installation



Services

Plumbing

- 1 Domestic Cold & Hot Water Supply Piping Systems
- 2 Sanitary Dainage Piping
- 3 Sanitary Ware Installation
- 4 Installation Of Pumps, Tanks, Pipes, Fittings & Accessories
- 5 Water Storage Tanks Installation
- 6 Sewage Treatment Plant Installations.
- 7 Swimming Pools Construction & Maintenance
- 8 Diesel Storage Tanks Installation
- 9 Water Treatment Plants Installation



Services

Building Works

- 1 Windows & Doors Installation
- 2 Dry Wall Partitioning Installation
- 3 Aluminum Profile & Glass Partition Installation
- 4 Sandwich Panel Insulation Panel Installation
- 5 Flooring Works (Tiling / Epoxy / Interlocking/ Floor Boards)
- 6 Ceiling Works (Grid & POP)
- 7 Painting Works
- 8 Carpentry Works (Cupboards For Kitchen & Bedrooms)
- 9 Furniture For Residences & Offices
- 10 Tennis Courts Construction & Maintenance



Client Portfolio

Who We Serve

Over two successful decades we have created great service experiences by taking the pressure off residents, businesses and owners of the estate by providing a one stop-shop model, which has resulted in delivering optimum results for residents and enhancing the property value of the estate. This has resulted in lasting client relationships built on trust and mutual appreciation.

Others/ Multi Owners

Admiralty Towers, Centre Heights/Ellipse Court, Tango Towers, Crestview Towers, 4 Bourdillon, Oakvilla, Hagin Apartment, Mansfield Properties.



CENTRAL BANK OF NIGERIA





Location

HEAD OFFICE

9, Macgregor Road, Ikoyi, Lagos State
+234 (0)807 599 1309, 0909 645 0088

ABUJA OFFICE

Shell Trustee Compound, Maderia Street
Maitama, Abuja, FCT
+234 (0)807 599 1295

PORT HARCOURT OFFICE

15 Salvation Street
Diamond Valley Estate
Peter Odili, Port Harcourt
Rivers State
+234 (0)807 279 2981, 0811 669 1276

WARRI OFFICE

Shell Aso Rock Compound, Shell Ogunu
Warri, Delta State
+234 (0)807 279 2981, 0811 669 1276

CALABAR OFFICE

Mfamosing Plant Accommodation Building
Lafarge Cement Plant-Mfamosing Plant
Akamkpa LGA, Cross River State
+234 (0)807 279 2981, 0811 669 1276

ENUGU OFFICE

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